Pitt Med Professionalism Accolade

CONGRATULATIONS!



Steven “Sven” Lam, MD

PGY2 Resident
Department of Pediatrics

I worked with Dr. Lam at the primary care clinic and was blown away by his dedication to teaching and mentoring students. To start, Dr. Lam made each patient visit a great learning experience: he gave me a space to try my hand at interviewing, examining, and building rapport, and then filled in the gaps when needed. When filling in the gaps, he was an incredible role model, demonstrating extremely effective communication, empathy, motivational interviewing, and encouragement, even during very challenging and heated patient encounters. I learned a lot about how to navigate tough conversations, phrase questions and responses, and tailor questions and physical exam maneuvers to individual patients. Dr. Lam also prepared me well before and after patient encounters: before seeing each patient, he took the time to go over my plan and offer suggestions so that I felt confident going in. After each visit, he encouraged questions and discussion of any points of confusion, and went above and beyond with related teachings. He proactively offered some of the most thorough and constructive feedback I have received, while also being extremely encouraging and supportive when I did not perform at my best, made mistakes, or felt discouraged, which meant a lot. Finally, he was easily the kindest resident I have worked with so far…Dr. Lam truly created a safe, encouraging, and kind learning space.

Submitted by a Medical Student
Pediatrics Clerkship, Spring 2024

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